

Cleaning instructions

Maintenance and care of your lacquered and oiled Pergo parquet floor

DURABLE – USER-FRIENDLY – EFFICIENT

Why?

Cleaning your floor correctly guarantees that your purchase will be maintained perfectly. The products were developed and tested on Pergo parquet floors and guarantee the best maintenance.

After installation

The floor may need a thorough clean after installation. However, a newly installed Pergo parquet floor must never be sanded or waxed.

Follow these instructions:



- ☞ Your Pergo floor will never require a specific treatment (lacquer, oil etc.) when it has just been installed. Parquet floors are fully treated during production. Do not use any specific products (e.g. oils) from other brands, even if the packaging states that this may be done.
- ☞ Remove dirt and dust using a dustpan and brush, and a vacuum cleaner. Clean the V-grooves
- ☞ Clean with the Pergo microfibre cloth, remove stubborn dirt.
- ☞ Clean with a slightly damp microfibre cloth.

General

For regular maintenance, it is sufficient to dry clean your floor.

The Pergo microfibre cloth (PGCLEANINGMOP) has a large dirt holding capacity thanks to its special fibres. They easily loosen up the dirt, even in places that are difficult to get at.

Light damp cleaning is only occasionally required. Of course this depends on the usage and state of cleanliness of the floor. Cleaning *too* often with *too* much water may damage your floor.

The Pergo Allround floor cleaner is compatible with lacquered and oiled floors. It cleans the floor thoroughly, retains the original look of the floor, keeps the floor hygienic and does not cause layers of product to build up.

Stains must immediately be removed from floors because some stains become worse over time and are difficult (or even impossible) to remove. See our stain removal guide.

Cleaning instructions

Never use steel wool or another coarse material as this may damage the structure and appearance of the top layer. A Pergo floor may not be waxed or polished.

Follow the instructions below to maintain your type of floor in the best possible way.

Instructions

Matt finish

Dirt tends to adhere more easily to a floor with a matt finish. So we advise you to regularly clean the entire floor with **Pergo Allround Floor Cleaner** to remove dirt from the surface.

The floor may have a greasy looking layer if it is not cleaned correctly, for instance if too much or a wrong cleaning agent (for instance soap) has been used. To remove this layer, use Floor Cleaner for the entire floor and wait a few minutes to allow the cleaning agent to dissolve the dirt or grease. Work the floor with a damp cloth and then dry the floor with a dry mop or floor squeegee. Repeat these steps if necessary, until the dirt or the greasy layer has been removed. Then rub dry.

Floors with a V-groove

Water may accumulate in the V-grooves of these floors. So a floor with a V-groove may never be mopped wet. You can regularly clean this floor with a slightly damp cloth and a carefully wrung mop, making sure that no water is left in the grooves. Always dry the floor after cleaning.

Cleaning agents

For stains or slightly contaminated areas on lacquered parquet, you can use denatured alcohol (methylated spirits), household solvents or white spirit without damaging the surface.

Very strong acids, such as nitric acid or hydrochloric acid, will damage the surface irreparably.

Cleaning machine

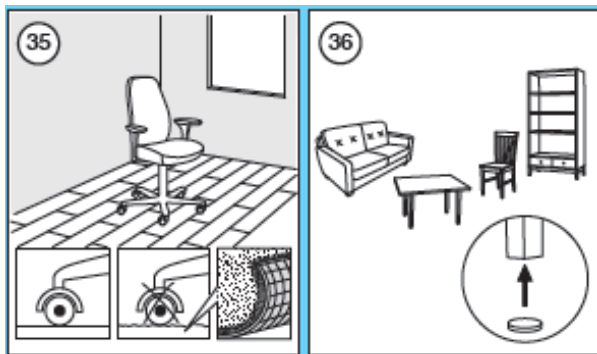
A cleaning machine may not be used on parquet floors (either on lacquered or oiled floors).

Steam and/or high pressure cleaners and scrubbing or stripping machines are also not allowed.

Cleaning instructions

Tips & Tricks!

- ☞ Sand, grit, furniture, etc. may cause scratches in your floor. It is important to take precautionary measures by lifting furniture instead of sliding it and by putting a mat / felt pads under office chairs or furniture.
- ☞ Use office chairs with soft wheels.
- ☞ Provide a clean-off entrance zone for spaces with an outside entrance. Provide a mat that is large enough and is cleaned sufficiently. We advise a width at least equal to that of the door opening and a depth of at least 150 cm. Tip: Pergo doormat (PGDOORMATBROWN6)
- ☞ Always follow the instructions accompanying the cleaning product. It is advisable to choose the products recommended by Pergo: they will guarantee perfect compatibility with Pergo parquet floors.



Cleaning instructions**LACQUERED FLOORS****Dry mopping**

Remove loose dust and dirt by dry mopping using a mop with microfibres (40-60 cm) or by vacuuming

**Damp mopping**

Clean the floor just occasionally using a damp mop. Use **Pergo Allround Cleaner** and the **Pergo microfibre cloth**. Moisten the mop with warm water and Pergo Allround Floor Cleaner (dissolve 2 caps of Pergo Allround Floor Cleaner in 10 litres of water. Use the bottle's cap to do this). Mix the cleaning agent in accordance with the instructions. Make sure you don't use too much cleaning agent. The used microfibre cloth must be washed in accordance with the instructions on the label at 60°C without

using any additives. Do not work on larger areas than 15-20 m² at a time. Ensure that the floor is wiped fully dry afterwards.

Removing stubborn stains and/or rubber marks

Use **Pergo Allround Floor Cleaner** to remove stubborn stains or marks.

If extra treatment is required, use a clean mop, towel or scratch-free white or red pad.

Let the cleaning agent soak for a couple of minutes. Remove the stain by wiping it away with a clean and lukewarm damp mop. Repeat if necessary. Then rub dry.

Consult our stain removal guide on how to remove the most common stains.

Stay Clean Technology

This unique feature makes Pergo lacquered floors easier to clean. Dirt will not stick in the pores of the structure or the bevel. The dirt repellent coating is also more resistant to moisture.



Untreated



Treated

Cleaning instructions

OILED FLOORS

Dry mopping

Remove loose dust and dirt by dry mopping using a mop with microfibres (40-60 cm) or by vacuuming



Damp mopping

Clean the floor just occasionally using a damp mop. Use **Pergo Allround Cleaner** and the **Pergo microfibre cloth**. Moisten the mop with warm water and

Pergo Allround Floor Cleaner (dissolve 2 caps of Pergo Allround Floor Cleaner in 10 litres of water. Use the bottle's cap to do this).

Mix the cleaning agent in accordance with the instructions. Make sure you don't use too much cleaning agent. The used microfibre cloth must be washed in accordance with the instructions on the label at 60°C without using any additives. Do not work on larger areas than 15-20 m² at a time. Ensure that the floor is wiped fully dry afterwards.

Monthly maintenance

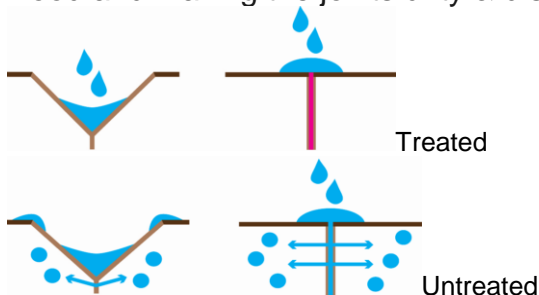
You can easily keep an oiled floor in perfect condition for years by using an Oil Care. This product will protect your floor, prevent it from looking dried out or dull and help to restore its original look. Always ask advice of the Pergo technical team to find a suiting oil cleaner.

Here are some general guidelines:

- First clean the floor with Pergo Allround Floor cleaner as described under 'light damp maintenance'.
- Ensure that your floor is dry and free from dust and stains.
- Pull the Pergo mop over the floor towards you with a zigzag movement. Wipe in the longitudinal direction of the panels.
- Rinse regularly and wring it out properly each time. Use a microfibre cloth exclusively for this application.
- Do not mix different products.

Moisture Protection

The short side of your oiled floor has been treated to avoid water from seeping into the wood and making the joints dirty & disclosed.



Cleaning instructions

Annual maintenance

For seriously damaged floors, Pergo advises using a deep repair/maintenance oil. Always ask advice of the Pergo Technical team to find a suiting deep cleaning maintenance oil.

Removing stubborn stains and/or rubber marks

Use **Pergo Allround Floor Cleaner** to remove stubborn stains or marks.

With oiled floors, try to remove the stain as much as possible using a dry cloth, or if necessary with a slightly damp cloth immersed in Pergo Allround Floor Cleaner. Thoroughly dry up the remaining water. Never use other products to avoid worse damage to your floor.

Consult the stain removal guide below on how to remove the most common stains.

| Type of dirt | Lacquered Floors | Oiled Floors |
|---|--|--|
| Local stains | Apply Floor Cleaner to the stain. Allow the Floor Cleaner to soak into the stain for a couple of minutes. Remove the stain by wiping it away with a clean and lukewarm damp mop. Repeat if necessary. | Apply Floor Cleaner to the stain. Allow the Floor Cleaner to soak into the stain for a couple of minutes. Remove the stain by wiping it away with a clean and lukewarm damp mop. Repeat if necessary. |
| Chocolate, grease, fruit juice, beverages, wine | Use warm water with Pergo Allround Floor Cleaner added | Use warm water with Pergo Allround Floor Cleaner added |
| Stripes caused by rubber or plastic (scuff marks) | Rub with a dry cloth, use Pergo Clean. | Rub immediately with a dry cloth, use Pergo Clean. Fully dried stains might need re-sanding and re-oiling. |
| Urine, blood, etc. | Remove with a damp cloth as soon as possible. If the stain has dried: rub mechanically with a dry cloth. If necessary, use a slightly damp cloth with Pergo Clean. | Rub immediately with a dry cloth, use Pergo Clean. Fully dried stains might need re-sanding and re-oiling. |
| Nail varnish, shoe polish, lipstick, tar, etc. | Remove as soon as possible with a dry or slightly damp cloth with Pergo. Lacquered floor: locally apply methylated spirits, acetone or a household solvent, white spirit. | Rub immediately with a dry cloth, use Pergo Clean. Fully dried stains might need re-sanding and re-oiling. |
| Scratches | Use an suitable entrance mat to prevent this problem. Also sweep the floor daily when a lot of sand or grit enters the room. Use the Pergo Clean for daily maintenance. A deep scratch can be filled using a special repair kit with wax. Please contact the technical department for information on how to use and obtain this kit. | Use an suitable entrance mat to prevent this problem. Also sweep the floor daily when a lot of sand or grit enters the room. Using the Pergo oil care can also help to make micro-scratches less visible. A deep scratch can be filled using a special repair kit with wax. Seriously damaged floors can be sanded and re-oiled with the Pergo maintenance oil. |

Cleaning instructions

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|---|--|--|
| Poor or dull appearance | Pergo Clean | |
| Pits (caused by heavy objects with sharp edges) | Pergo repair kit (wax). Please contact the technical department for information on how to use and obtain this kit. | Pergo repair kit (wax). Please contact the technical department for information on how to use and obtain this kit. |
| Candle wax and chewing gum | Allow it to harden, then scrape off carefully. | |